

Carson Alder

Details

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Skills

HTML

Javascript

CSS

SQL

Python

Customer Service

Profile

Dedicated Cybersecurity student with hands-on experience in customer service and facility maintenance. Proven ability to enhance customer satisfaction through effective communication and problem-solving skills. Demonstrated commitment to maintaining clean and organized environments, ensuring safety and satisfaction for all users. Eager to apply technical knowledge and a strong work ethic in practical settings.

Employment History

Front-End Cashier, Safeway

JUN 2025 – SEPT 2025

Ensured customers received advertised deals during checkout. Scanned groceries efficiently, providing excellent service. Maintained cleanliness of cashier stations and restocked soda wall near store entrance

- Delivered accurate transaction processing for customers.
- Enhanced store presentation by organizing merchandise.
- Improved customer satisfaction through attentive service.

Early Morning Custodial Crew, BYU-Idaho

AUG 2022 – DEC 2022

Maintained cleanliness in various area of the Science and Technology Center. Worked early morning shifts from 4:30am to 7:30am, ensuring a tidy environment for students and faculty.

- Cleaned classrooms, laboratories, and common areas.
- Managed waste disposal and recycling efforts.
- Conducted routine inspections for cleanliness and safety.

Front End Courtesy Clerk, Safeway

JUN 2021 – MAR 2022

Executed diverse tasks in grocery store environment, including janitorial duties, cart retrieval, and customer service. Ensured clean and welcoming atmosphere for shoppers. Delivered exceptional service, contributing to positive customer experiences.

- Maintained cleanliness in all store areas.
- Streamlined cart collection process.
- Assisted customers with bagging and inquiries.
- Recognized for outstanding service with a celebratory cake.



Education

Bachelor of Science, Cybersecurity